

Card Payments & Refunds Policy

1. Payment on the Troy Gold Platform may be made via Visa/MasterCard.
2. Payment by MasterCard/Visa is immediately authorised by an online payment gateway, provided that all details are correctly captured. Troy uses Peach Payments as its approved payment gateway.
3. Peach Payments uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no card details are stored on the Troy Gold Platform. Users may go to www.peachpayments.com to view Peach's security certificate and security policy.
4. Refunds will only be payable should a payment be deducted double or different from the agreed amount. In such case, the difference will be refunded in full. Troy Gold shall issue a refund to the original funding source. Should the funding source account be closed, the account holder should notify Troy Gold of such account changes and provide the necessary proof thereof.
5. No responsibility shall be assumed by Troy Gold for the fraudulent use of Credit Card details, Expiry Dates, User Details and CSV numbers. The user agrees to indemnify and hold Troy Gold harmless from any liability or loss incurred whilst transacting on the Troy Gold Platform.